

#### Subject: Preventative Maintenance and Cleaning Procedure for FLS(ONE) Bill Validator

#### **Objective:**

To outline a procedure to ensure your Cashcode bill validator continues to operate as per factory specifications for the **Cashcode FLS(ONE) Bill Validator.** Dust and particles of dirt can accumulate on the sensors and rollers during normal operation, negatively impacting the performance of the device (both speed and acceptance rate).

#### **Tools required:**

Compressed air (clean and dry supply) Plastic scraper Cotton swabs Tweezers Soft moist cloth Isopropil Alcohol (in the case of extremely contaminated parts, use it with the cloth)

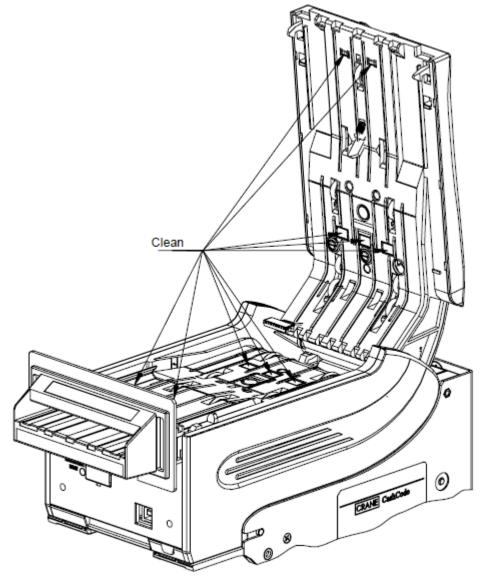


## **Frequency Required:**

Every 6 months. In adverse conditions (high humidity, dusty environment, temperature) increase frequency of cleaning.

# CRANE PAYMENT SOLUTIONS

### **Procedure:**



# WARNING!

# DO NOT USE ACETONE OR MINERAL OIL BASED SOLVENTS AS THEY WILL DAMAGE THE LENSES, PLASTIC DETAILS AND VOID THE WARRANTY.

#### **Cleaning Procedure:**

#### 1. Remove Bill Validator from Housing

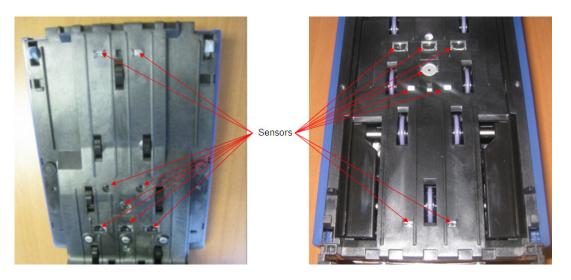
- a. Lift tab and pull validator forward
- **b.** Place on a clean, dry surface
- c. Open door latch to expose bill path and sensors

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#### 2. Sensor Cleaning

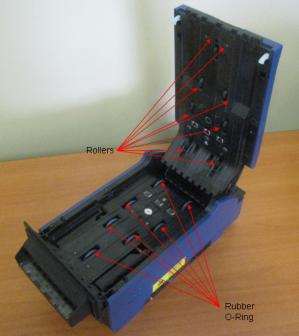
- **a.** Using the compressed air, remove all fine dust and loose particles
- b. Clean sensors using the soft moist cloth (moisten cloth with clean water only)
- c. See photos below



Be sure there is no dust accumulation, scratches or other mechanical damage. Performance will be greatly impacted.

## 3. Transport Drive Mechanism

- a. First blow entire bill path with compressed air, special attention to wheels and rollers
- b. Use the soft moist cloth to remove contaminants still remaining
- c. In the case of extremely contaminated rollers and rubber o-rings, use the cloth with isopropyl alcohol



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#### 4. Inspection

#### a. Self Test Functionality:

CashCode's FLS(ONE) Bill Validator is equipped with a self-diagnostic feature to aid in repair and maintenance. When the power to the Bill Validator is restore, the unit begin its self-diagnostic operation. If the self-diagnostic test is passed, then the status light will turn green. If an error is detected, then the status light on the front of the Bill Validator will blink red. Please refer to the Diagnostic section of the manual for a complete list of error codes and corrective actions.

#### b. Visual Inspection:

Open the guide assembly to access the bill path Ensure:

No scratches present on the guides and optical sensors

No dirt or cracks present on the surface of the transport rollers and rubber o-rings.

No dirt on the surface of the optical sensors

The entire bill path is clean of paper debris or residue

| Number of Status<br>Light Flashes |                               | Error Description  |
|-----------------------------------|-------------------------------|--|
| HARDWARE                          | 1 red on black                | Cassette is removed from bill validator                      |
|                                   | 2 red on black                | An error occurred during CPU exchange with<br>magnetic board |
|                                   | 3 red on black                | Cassette is full   |
|                                   | 4 red on black                | Mechanical jam in the cassette or stacker motor<br>failure   |
|                                   | 5 red on black                | Failure of dielectric sensors                                |
|                                   | 6 red on black                | Failure of optical sensors                                   |
|                                   | 7 red on black                | Failure of inductive sensors                                 |
|                                   | 8 red on black                | Failure of transporting motor                                |
|                                   | 9 red on black                | Speed of transporting motor is too fast                      |
|                                   | 10 red on <mark>blac</mark> k | Failure in alignment mechanism                               |
|                                   | 11 red on black               | Bill pathway is not empty                                    |
|                                   | 12 red on black               | Bill jammed in entry slot of the cassette. No credit given   |
|                                   | 13 red on black               | Overload of transport motor                                  |
|                                   | 14 red on black               | System error   |
| SOFTWARE                          | 1 green                       | Unable to write program memory                               |
|                                   | 2 green                       | Firmware integrity error                                     |
|                                   | 3 green                       | Wrong memory card  |
|                                   | 4 green                       | Security error   |